

## SAFETY & TRAINING REQUIREMENTS

Original Wisconsin Ducks has an exemplary water safety record with 79 seasons of operation in Wisconsin Dells.

The following training measures and safety precautions are taken to ensure the safety of all passengers and employees at the Original Wisconsin Ducks:

- All Duck tour operators are required to have a Commercial Driver's License to drive a Duck. This involves a two-step process including a written exam and a driving practicum, which is administered by the Wisconsin Department of Transportation.
- A pre-employment drug test is administered at the local medical center and random testing is held throughout the year.
- A Duck tour operator is required to participate in up to six weeks of training, which includes joining in 50-70 tours with senior Duck drivers. The training must be completed prior to taking passengers on solo tours.

Training involves preparation of the Duck for operation; reviewing operating gauges; procedures for use of fire extinguishers, life preservers and ring buoy; heat, fume and high-water alarm operations; tiller line procedure; bilge pump and hand pump operation; high-range propeller usage; breakdown procedure and other expectations.

- Five mandatory attendance safety meetings are conducted between Memorial Day and Labor Day with an emphasis on safety requirements and to confirm that all staff members are confident with all Safety Operating Procedures.
- First-year drivers are required to attend a Rules Meeting in which the Employee Handbook is reviewed and a manager takes the drivers on a tour. In addition, drivers are introduced to company standard operating and emergency procedures.
- New drivers participate in a driving test practicum.
- Returning Duck drivers must complete a driving test on land and water in eight unique locations, which require specific maneuvers along the Duck Trails.

- All staff members are required to pass first aid and CPR classes conducted by the American Red Cross.
- Drivers are required to pass a Boater's Safety Class administered by the Wisconsin Department of Natural Resources.
- Every active Duck is put through an in-water hull inspection twice a year to check for leaks and to assess the operation of the drive shaft and bilge pump.
- Fire extinguishers aboard the Ducks are inspected yearly by an outside company.
- All moving parts, rudder and drive shaft are greased daily.
- Anytime a repair is made on the water-related mechanics of a Duck, the vehicle is tested in the water before being sent on a tour.